



San Antonio International Airport Expects a Busy Holiday Travel Season

The dos and don'ts for an easier holiday trip

November 14, 2012—San Antonio, TX-- The Thanksgiving holiday is one of the busiest times of the year for air travel. Airlines serving San Antonio International Airport (SAT) are booked near capacity November 16-25, 2012, with the busiest days being the 16th, 19th and Sunday the 25th. With an extraordinarily high volume of travelers, the airport recommends arriving early to navigate the parking, check-in and security.

Economy Lot Parking for 2012 Holiday Season: For this year's Thanksgiving travel period, SAT will open the Economy Lot at South Terminal and Airport Blvd. Beginning **MONDAY, NOVEMBER 19, 2012** passengers will be able to park in the Lot for **up to 10 days**, with the following restrictions:

- Charge Flat fee **\$80.00** for up to 10 Days Parking (CASH or CHECK ONLY!);
- The \$80.00 fee will be collected from customer *upon entrance*;
- Customers can stay *no more than 10 days*;
- The Economy Lot is serviced by a free shuttle to the terminals; customers using the Economy Lot should allow an extra 20-30 minutes to accommodate shuttle transportation.

Cell Phone Lot with FREE WiFi: The Cell Phone Lot has recently been improved with the addition of FREE WiFi service, in addition to large plasma screen TVs that show arrival and departure information. Drivers can simply park in one of the spaces, wait for a phone call from the passenger they're picking up and then make one easy pass in front of the terminals. The cell phone lot is located on airport Blvd. between Loop 410 and Northern Blvd.

Travel Tips for This Year:

Removal of shoes-

Children under 12 years old generally will not be asked to remove their shoes. However, TSA may conduct random searches of children.

Wrapped gifts-

Do not wrap gifts and presents. Whether "carried on" or "checked," wrapped gifts will be opened for inspection.

Personal items and lost & found-

Keep track of personal items. Each month, more than 100 items are left with Airport Police, the crowds and lines during the holidays increases the number of personal items that are forgotten in the airport. Laptops, iPods, cell phones and even a bicycle have been left behind at SAT. Although every effort is made to return the items to the rightful owner, if they are not properly labeled or claimed within 90 days the police department may dispose of the item or auction the item.

CITY OF SAN ANTONIO AVIATION DEPARTMENT
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Our Mission:

To innovatively manage our airports to provide a positive customer experience while supporting economic development.

Recommended Passenger Drop Off: When dropping passengers off, use the “curbside” drop-off lane on the upper/departures level of the roadway, asusual. The hourly parking structure offers a drop-off alternative during busy periods. With easy access to both terminals, the first 15 minutes is free (only \$1.00 for up to 30 total minutes).

Designated Family and Special Needs Security Lane: In an effort to increase passenger convenience and security, TSA has added a Green or Family lane to the security checkpoint designed for individuals traveling with small children, people with special needs and people traveling with medically exempt liquids in quantities greater than 3 ounces.

Additional Holiday Travel Tips:

- Arrive two hours prior to departure.
- Before you leave home, check real-time flight information at www.sanantonio-airport.com.
- Check the TSA website at www.tsa.gov for liquid restrictions or specific carry-on information.
- Prior to arriving at the Airport, travelers should check with the airlines or their travel agent to confirm there has not been any last-minute changes in travel itineraries.
- Be prepared to present photo identification to airline personnel upon check in.
- Airline officials recommend placing ID tags on both the outside and inside of each piece of luggage. There are complimentary ID tags at the airline ticket counters.
- Be prepared to have bags searched.
- No vehicle parking or waiting at terminal curb side; only immediate drop off and pick up will be permitted.

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